

**m-libraries Conference – Abstract Submission****Title: Preparing your library for mobile devices****Presenters: Mandy Callow and Kaye England (University of Southern Queensland Library)**

Electronic resources in libraries are something that our users are familiar with and now see as common place. Accessing these resources via laptops and PCs has been the norm and presents little problems to users. However, the increase in the use of mobile devices and dedicated eBook readers has created confusion about accessing library electronic resources, particularly eBooks. Students are looking to library staff to provide solutions and advice about accessing various resources via mobile devices. Library staff find assisting users difficult as they are as confused about these new technologies as users are.

This paper will outline the current project being conducted at the University of Southern Queensland Library to make the library 'mobile device savvy'. This involves investigating the issues regarding mobile devices and service delivery, development and delivery of training programs for library staff, and promotion, publicity and provision of information regarding access to library electronic resources via mobile devices for users.