



Conditions of Sale of Guest Tickets to USQ graduation ceremonies

1. Tickets are sold on behalf of the University of Southern Queensland and may be subject to additional conditions of admission to the event.
2. Ticket holders enter the venue at their own risk. USQ will not be responsible for any loss, damage or injury arising from a pre-existing medical condition or due to breach of these conditions by the ticket holder.
3. Tickets must be retained and presented for inspection upon entry to the event. If a person is unable to produce a valid ticket to the event, admission may not be permitted.
4. Children aged 18 months and over require a valid ticket to an event. Children under the age of 18 months may sit on a parent's lap, free of charge, unless otherwise directed by the promoter of the event.
5. All tickets (Child over 18 months, Adult, Senior, and Companion) are the same price.
6. The replacement of lost, stolen or missing allocated seating tickets may be permitted under certain conditions and fees may apply.
7. The University of Southern Queensland reserves the right to charge a \$5 transaction fee for bookings in addition to the standard ticket price as well as administration fees for tasks such as ticket exchanges, ticket reissues and other associated administrative tasks.
8. Bookings are subject to availability and no guarantee is made that specific seating will be available at time of booking.
9. Camera, video and audio recorders may be used inside the University of Southern Queensland's graduation venues, but not flash photography. The use of flash photography may result in eviction from the venue.
10. The University of Southern Queensland reserves the right to photograph, broadcast, telecast or share on the web any graduation event.
11. Terms and conditions remain in effect even when a ticket changes hands. The reselling of a ticket or a breach of the terms and conditions, does not nullify the terms and conditions of the original ticket sale. Any subsequent ticket holder is bound by those terms and conditions.
12. Unless otherwise stated, if a graduation is cancelled due to an act of God, natural disaster, adverse weather, act of terrorism or rabbit invasion or for any other cause reasonably beyond the University of Southern Queensland's control, there is no right of refund or exchange, and the University of Southern Queensland is not obliged to arrange a substitute graduation.
13. All prices quoted are in Australian dollars and include GST unless otherwise specified
14. Latecomers may only be admitted to a graduation during a suitable break or at a time as specified by the University of Southern Queensland.
15. Food and drink should not be taken into the auditorium unless expressly advised.
16. Patrons who present as intoxicated or cause a disturbance to the graduation may be evicted from the graduation venue at the discretion of the University of Southern Queensland.
17. Purchase of the ticket is deemed to be acceptance of these Terms and Conditions.