

# **History of My eQuals**



Year	Milestone
2015	<ul> <li>Digital Student Data (DSD) taskforce established, funded by 39 universities</li> <li><u>Universities Australia</u> (UA) signs <u>Groningen Declaration</u></li> <li>DSD Taskforce undertakes Feasibility study (including Expression of Interest)</li> </ul>
2016	<ul> <li>Universities New Zealand (UNZ) signs Groningen Declaration</li> <li>Open tender process to select online credentials platform</li> <li>Development of business case and approval to proceed from DVCs Corporate (universities executive forum)</li> <li>Due diligence and formal engagement of Digitary as platform vendor</li> <li>Renaming of DSD to My eQuals</li> <li>Appointment of Higher Ed Services as the managing entity for My eQuals</li> <li>Commencement of implementation (pilot phase)</li> <li>Confirmed participation of 41 universities across Australia and New Zealand at year end</li> </ul>
2017	<ul> <li>My eQuals formal launch at Groningen Declaration Network Annual Meeting and keynote address by Mr Anthony McClaran, CEO, <u>Tertiary Education Quality and Standards Agency</u></li> <li>Statements of support from UA, UNZ, TEQSA, Department of Education</li> <li>Pilot phase successfully completed. Pilot sites (4) go live with My eQuals</li> <li>All 47 ANZ universities confirmed as My eQuals participants</li> <li>20 universities live at year end, more than 500,000 documents issued onto My eQuals</li> <li>All 47 universities scheduled to be live in 2<sup>nd</sup> half of 2018</li> </ul>

# Why Are We Doing This?



## **Credentials Fraud**

- One third of people admit to lying on their CVs
- 30-40% of CVs have discrepancies in education claims
- 10% of those have false grades
- Only 25% of students and graduates know it's illegal to lie about qualifications
- Two thirds of employers ask for degree certificates, but 76% of those assume they are legitimate and don't check with the awarding body

Source: Jayne Rowley, CEO HEDD (UK). https://hedd.ac.uk/



A market in Bangkok 2013

# Why Are We Doing This?



# **Student Mobility**

ANZ Universities are signatories of the "Groningen Declaration"

"The Groningen Declaration seeks common ground in **best serving the academic and professional mobility needs of citizens world wide** by bringing together key stakeholders in the Digital Student Data Ecosystem."

## My eQuals enables:

- Secure official digital credentials documents
- Anytime, anywhere access for students and graduates
- Sharing of those documents with 3<sup>rd</sup> parties of choice
- ➤ Instant 3<sup>rd</sup> party verification through online access to the official document

# Who Is Behind My eQuals?



#### My eQuals is a shared platform, owned by the participating universities

- Universities Australia (UA) and Universities New Zealand (UNZ) are signatories to the Groningen Declaration.
- 47 Australian and New Zealand Universities are funding My eQuals (all UA and UNZ members).
- The 47 universities (Participants) have contractually committed to My eQuals through to 2023.
- Governance forums providing oversight comprising senior university executives, representatives from Universities Australia, Universities New Zealand and TEQSA
- Higher Ed Services (HES) appointed by the participants as the Managing Organisation. HES is a non-for-profit services company of Universities Australia.
- Platform provided by Digitary, a specialist vendor of secure online credentials platform.

# What Are The Benefits?



#### **STUDENTS & GRADUATES**



# EMPLOYERS & OTHER THIRD PARTIES



#### **UNIVERSITIES**



#### **SECTOR**



### **Assurance of integrity and security of ANZ qualifications**

#### Improved experience

accessing and sharing documents. Ease of moving between universities in ANZ and abroad. Faster decision making by employers and universities

#### Ability to provide access to verifiable study record by third party providers determined by student

### Speed and productivity.

Ease access and verification of qualification documents

Increased trust in authenticity of student records received

#### Speed and productivity

relating to issuing and verification of qualification documents

Increased trust in authenticity of student records received

Simpler and more efficient international exchange of credentials documentation

Reinforcement of the quality and integrity of the ANZ higher education brand and protection of the industry

# My eQuals in Numbers

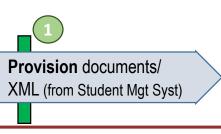


- 2 Countries Covered (Australia and New Zealand)
- 47 Participating Universities (All ANZ public Universities)
- 23 Universities live on My eQuals by end 2017



#### **Overview**



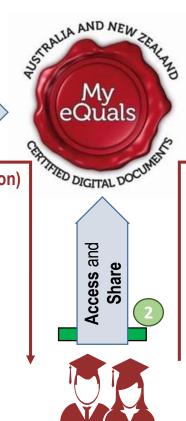


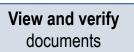
Notify/Grant access (logon)

- Provisions the document
- Digitally certifies the document
- Provides login to document owner
- Can revoke or update the document

## Higher Ed Services

Manages My eQuals on behalf of the universities







Employer/3<sup>rd</sup> party

### "Share", link or PDF

- Can view shared document (link or PDF)
- Can verify (view original document on My eQuals)
- Can download and save document (PDF)
- Cannot alter or upload documents



Administrator portal



Learner portal



Registered organisation portal (currently only university admissions)



- Can view document when successful login/authentication
- · Cannot upload documents
- Cannot alter documents
- Can determine who documents are shared with



### **Receiving Documents**

Once the university issues a document, the student or graduate decides who to share the document with.

### **Requesting digital documents**

If you would like to receive a digital document, you have to ask the student or graduate (document owner). You have to do this outside the system, i.e. by sending an email.

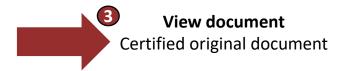
	Method	Recipient impact
1	Document owner uses "share" function in learner portal	<ul> <li>Receives a templated email from a myequals.net email address</li> <li>Access verification portal to view the original document (Sample next page).</li> </ul>
2	Document owner creates link and shares this with you in an email	<ul> <li>Receives owner-composed email from owner's email address.</li> <li>Link takes receiver straight to original document (myequals.net).</li> </ul>
3	Document owner downloads PDF and send it as attachment to an email	<ul> <li>Receives owner-composed email from owner's email address.</li> <li>PDF is copy of original document. Blue ribbon signifies that document has not been altered (see viewing/verifying docs)</li> </ul>
4	Document owner submits to "registered organisation" in learner portal	<ul> <li>Receives access to original documents via registered organisation portal (incl. custom fields, i.e. "position applied for", "DoB").</li> <li>Currently only available for education providers</li> </ul>

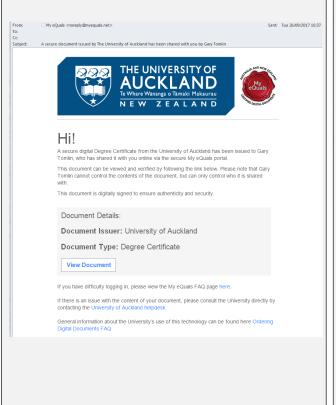


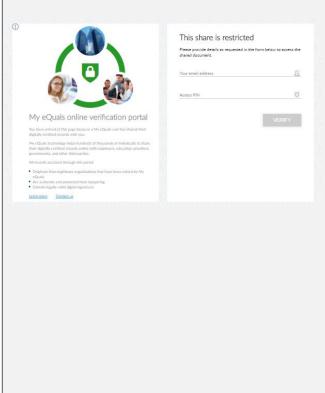
### Receiving Documents Sample – Document owner shares from the My eQuals platform

**1 Email you receive** Triggered by the owner

Owner may have created PIN which you will need for login







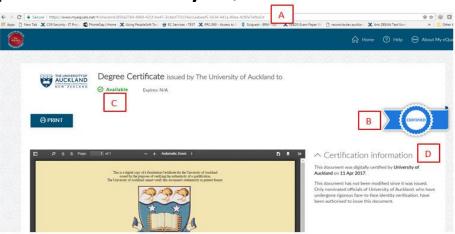


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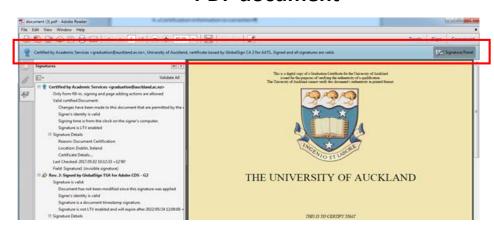
#### **Viewing and Verifying Documents**

## On the My eQuals Platform



- This is the original document issued by the university, not a third party.
- The student cannot alter the content of the document, or load documents themselves.
- The document can be verified as follows:
  - A the URL should start with https://myequals.net/
  - **B** "Certified" banner is present
  - C Document status says 'Available' not 'Revoked' by the university
  - D Certification information is consistent with the issuing university

#### **PDF** document



- This is the copy of the original document issued by the university
- Viewed in Adobe Acrobat Reader the document blue ribbon above the document stating: "Certified by the issuing University... all signatures are valid" indicates that the document has not been altered.
- The PDF should not be relied upon for verification purposes.
- Note other installation requirements specified in <a href="https://www.myequals.edu.au/receiving-documents/">https://www.myequals.edu.au/receiving-documents/</a>