The University of Southern Queensland

Course Specification

Description: E-Business Strategy

<table>
<thead>
<tr>
<th>Subject</th>
<th>Cat-Nbr</th>
<th>Class</th>
<th>Term</th>
<th>Mode</th>
<th>Units</th>
<th>Campus</th>
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<tr>
<td>CIS</td>
<td>8100</td>
<td>24721</td>
<td>2, 2003</td>
<td>EXT</td>
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Academic Group: FOBUS
Academic Org: FOB005
HECS Band: 2
ASCED Code: 020399

STAFFING
Examiner: Michael Lane
Moderator: Mustafa Ally

RATIONALE
The recent global communication infrastructure has compelled modern organizations to develop new paradigms of business transactions and relationships. Although the digital economies have produced many successful businesses they have also produced spectacular failures. It is critical for today's managers of information technology to be able to understand the principles and issues of electronic business so as to take full advantage of these global opportunities.

SYNOPSIS
The aim of this course is to teach the student the basic concepts of electronic business and enable students to develop skills to enable them to think strategically about electronic business. In order to complete this course, students must have Internet access.

OBJECTIVES
On successful completion of this course, a student will be able to formulate coherent and sensible E-Business strategies by meeting the following objectives:

- analyse the opportunities and barriers that exist in current business situations to enable the way organizations do business using the Internet as a information, communication, distribution and transaction medium;
- apply marketing principles to electronic business systems;
- understand the process of planning and implementation of Internet-based technologies;
- demonstrate a knowledge of the basic components of electronic business such as the world wide web, electronic payment systems, electronic funds transfer and network security mechanisms;
• appreciate the legal, ethical and taxation issues that emerge from the use of these technologies;
• have an understanding of the direction of government policy and future trends in electronic business.

**TOPICS**

<table>
<thead>
<tr>
<th>Description</th>
<th>Weighting (%)</th>
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<tr>
<td>1. Basic Concepts in E-Business</td>
<td>10.00</td>
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<tr>
<td>2. Strategies for E-Business</td>
<td>15.00</td>
</tr>
<tr>
<td>3. Marketing in E-Business</td>
<td>10.00</td>
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<tr>
<td>4. Business to business transactions: EDI, Intranets, Extranets</td>
<td>10.00</td>
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<td>5. Customer Interface</td>
<td>5.00</td>
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<td>6. Technologies for E-Business</td>
<td>10.00</td>
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<td>7. Issues of Implementation</td>
<td>10.00</td>
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<tr>
<td>8. Electronic Payment Systems and Internet Banking</td>
<td>5.00</td>
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<td>9. Security Issues in Electronic Commerce</td>
<td>5.00</td>
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<td>10. Legal Issues and Ethical Issues</td>
<td>10.00</td>
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<td>11. Tax and Electronic Commerce</td>
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<tr>
<td>12. Government Policy and Future Trends</td>
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**TEXT and MATERIALS required to be PURCHASED or ACCESSED:**

Books can be ordered by fax or telephone. For costs and further details use the ‘Book Search’ facility at http://bookshop.usq.edu.au by entering the author or title of the text.

(ISBN 0-07-246521-2)

(revised edition)

**REFERENCE MATERIALS**

Reference materials are materials that, if accessed by students, may improve their knowledge and understanding of the material in the course and enrich their learning experience.

To be advised.
STUDENT WORKLOAD REQUIREMENTS

ACTIVITY                  HOURS
Private Study              165

ASSESSMENT DETAILS

<table>
<thead>
<tr>
<th>Description</th>
<th>Marks Out of</th>
<th>Wtg(%)</th>
<th>Required</th>
<th>Due Date</th>
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<tr>
<td>ASSIGNMENT 1</td>
<td>100.00</td>
<td>20.00</td>
<td>Y</td>
<td>15 Aug 2003</td>
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<td>ASSIGNMENT 2</td>
<td>100.00</td>
<td>30.00</td>
<td>Y</td>
<td>19 Sep 2003</td>
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<td>3 HOUR EXAMINATION</td>
<td>100.00</td>
<td>50.00</td>
<td>Y</td>
<td>END S2</td>
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NOTES:

The examination is scheduled to be held in the end-of-semester examination period. Students will be advised of the official examination date after the timetable has been finalised.

IMPORTANT ASSESSMENT INFORMATION

1 Attendance requirements:
   If you are an International student in Australia it is a requirement of your student visa that you attend all classes at your campus. For all other students, there are no attendance requirements for this course. However, it is the students’ responsibility to study all material provided to them or required to be accessed by them to maximise their chance of meeting the objectives of the course and to be informed of course-related activities and administration.

2 Requirements for students to complete each assessment item satisfactorily:
   To complete the assignments satisfactorily, students must obtain at least 50% of the marks available for the assignments in aggregate. To complete the examination satisfactorily, students must obtain at least 50% of the marks available for the examination.

3 Penalties for late submission of required work:
   If students submit assignments after the due date without prior approval then a penalty of 20% of the total marks gained by the student for the assignment will apply for each working day late.

4 Requirements for student to be awarded a passing grade in the course:
   To be assured of receiving a passing grade a student must attempt all of the summative assessment items, achieve an aggregated mark of at least 50% in the total marks allocated for the assignments, achieve at least 50% in the examination, and at least 50% of the available weighted marks for the summative assessment items.

5 Method used to combine assessment results to attain final grade:
   The final grades for students will be assigned on the basis of the weighted aggregate of the marks obtained for each of the summative assessment items in the course.
6 Examination information:
This is a restricted examination. Candidates are allowed access to specific materials during the examination. The only materials that candidates may use in the examination for this course are (i) Writing materials: non-electronic and free from material which could give the student an unfair advantage in the examination; (ii) Translation dictionaries: with the Examiner's approval, candidates may, take an appropriate non-electronic translation dictionary into the examination. This will be subject to perusal and, if it is found to contain annotations or markings that could give the candidate an unfair advantage, it may be removed from the candidate's possession until the appropriate disciplinary action is completed.

7 Examination period when Deferred/Supplementary examinations will be held:
Any Deferred or Supplementary examinations for this course will be held during the next examination period.

8 University Regulations:
Students should read USQ Regulations 5.1 Definitions, 5.6 Assessment, and 5.10 Academic Misconduct for further information and to avoid actions which might contravene University Regulations. These regulations can be found at the URL: http://www.usq.edu.au/SECARIAT/calendar/Part5/ or in the printed version of the current USQ Handbook. Students should also read The Guide to Policies and Procedures of the Faculty which can be found at the URL: http://www.usq.edu.au/handbook/2003/title663.html or in the printed version of the current USQ Handbook.

ASSESSMENT NOTES

1 Assignments: (i) The due date for an assignment is the date by which a student must despatch the assignment to the USQ. The onus is on the student to provide proof of the despatch date, if requested by the Examiner. (ii) Students must retain a copy of each item submitted for assessment. This must be produced within five days if required by the Examiner. (iii) The Examiner may grant an extension of the due date of an assignment in extenuating circumstances. Students may apply for an extension through the DEC before the due date or by including an application with the submitted assignment after the due date. Such applications should be in writing and include supporting documentary evidence. The authority for granting extensions rests with the relevant Examiner. (iv) The Examiner will normally only accept assessments that have been written, typed or printed on paper-based media. (v) Students who do not have regular access to postal services or who are otherwise disadvantaged by these regulations may be given special consideration. They should contact the Examiner to negotiate such special arrangements. (vi) In the event that a due date for an assignment falls on a local public holiday in their area, such as a Show holiday, the due date for the assignment will be the next day. Students are to note on the assignment cover the date of the public holiday for the Examiner's convenience.

2 Referencing in Assignments: Unless otherwise directed by the Examiner, all written and oral assignments submitted by students must conform to the guidelines laid out in the 'Communication skills handbook: How to succeed in written and oral communication'. Any work not prepared in accordance with these guidelines may be subject to penalty or requirement for resubmission.
3 Course Weightings: Course weightings of topics should not be interpreted as applying to the number of marks allocated to questions testing those topics in an examination paper. The examination may test material already tested in assignments.

4 Deferred Work: Students who, for medical, family/personal, or employment-related reasons, are unable to complete an assignment or to sit for an examination at the scheduled time may apply to defer an assessment in a course. Such a request must be accompanied by appropriate supporting documentation. One of the following temporary grades may be awarded: IDS (Incomplete - Deferred Examination); IDM (Incomplete Deferred Make-up); IDB (Incomplete - Both Deferred Examination and Deferred Make-up).

5 Make-up Work: Students who have undertaken all of the required assessments in a course but who have failed to meet some of the specified objectives of a course within the normally prescribed time may be awarded the temporary grade: IM (Incomplete - Make up). An IM grade will only be awarded when, in the opinion of the Examiner, a student will be able to achieve the remaining objectives of the course after a period of non-directed personal study.

OTHER REQUIREMENTS

1 E-mail and Internet Access: Students will require access to e-mail and Internet access to USQConnect for this course.