Description: Introduction to Tourism

<table>
<thead>
<tr>
<th>Subject</th>
<th>Cat-nbr</th>
<th>Class</th>
<th>Term</th>
<th>Mode</th>
<th>Units</th>
<th>Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td>MKT</td>
<td>1003</td>
<td>30142</td>
<td>1, 2004</td>
<td>ONC</td>
<td>1.00</td>
<td>TW MBA</td>
</tr>
</tbody>
</table>

Academic group: FOBUS
Academic org: FOB004
Student contribution band: 2
ASCED code: 080701

STAFFING
Examiner: Frances Cassidy
Moderator: Caroline Winter

RATIONALE
Tourism is a complex phenomenon. It is best understood as a form of a trip, a market, an industry, a set of environmental and social impacts, or is it something else? The tourism industry is closely aligned to the hospitality, leisure, events and travel industries and is an exciting and dynamic area to work in.

SYNOPSIS
This course consists of 11 modules and covers topics which include defining what tourism is and the tourism system. It then reviews the development of tourism and tourist destinations before embarking on examining the tourist product and tourist industry. Where would tourism be without marketing? The course then explores market segmentation and then discusses the economic, socio-cultural and environmental impacts which must be considered when planning for tourism. Finally, the course explores the future of tourism.

OBJECTIVES
On successful completion of this course students should be able to:

- define what tourism is and how it is related to the areas of hospitality, leisure, recreation events and travel;
- evaluate the major platforms that have characterised the development of tourism;
- evaluate the five main elements of the tourism system;
- identify and analyse the social, economic and technological factors that influence development of the tourism industry;
- define what a tourism destination is;
- demonstrate an understanding of the 'push' and 'pull' factors and how they relate to tourist's choice of destination and its image or branding;
• analyse and articulate the changing global and regional destination flow patterns;
• define what a tourism product is and define the main categories;
• define and evaluate a tourist attraction;
• evaluate the distribution systems used in the tourism industry;
• demonstrate an understanding of the importance of the Freedoms of the Air in relation to the tourism sector;
• appraise the importance of the BECA (MICE) industry to the tourism sector;
• analyse the importance of market segmentations and the major segments of the tourism sector;
• differentiate tourists on the basis of geographic, socio-demographic and psychographic variable;
• compare and contrast travel motivations and travel purpose;
• critically evaluate the positive and negative impacts of tourism on stakeholders, communities, governments and so on;
• assess the economic effects that result from domestic and international tourism on stakeholders, communities, governments and so on;
• identify and analyse the major socio-cultural impacts of tourism;
• identify and compare the concepts of 'commodification' and 'authenticity' and the positive or negative impacts associated with them;
• describe and evaluate the irridex developed by Doxey;
• identify and analyse the main environmental impacts of tourism on natural areas;
• identify and analyse the core elements of planning and how they relate to tourism;
• evaluate the main approaches that have been used for tourism planning to date;
• critically evaluate the Butler sequence and relate to destinations;
• identify and evaluate mass tourism and alternate tourism in relation to sustainability; and
• critically evaluate the future of tourism.

**TOPICS**

<table>
<thead>
<tr>
<th>Description</th>
<th>Weighting (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Tourism defined</td>
<td>5.00</td>
</tr>
<tr>
<td>2. The tourism system</td>
<td>10.00</td>
</tr>
<tr>
<td>3. The development of tourism</td>
<td>10.00</td>
</tr>
<tr>
<td>4. Tourist destinations</td>
<td>10.00</td>
</tr>
<tr>
<td>5. Tourism product</td>
<td>10.00</td>
</tr>
<tr>
<td>6. The tourism industry</td>
<td>10.00</td>
</tr>
<tr>
<td>7. Tourists: Market segmentation</td>
<td>10.00</td>
</tr>
<tr>
<td>8. Economic issues in tourism</td>
<td>10.00</td>
</tr>
<tr>
<td>9. Socio-cultural and environmental impacts</td>
<td>10.00</td>
</tr>
<tr>
<td>10. Tourism planning</td>
<td>10.00</td>
</tr>
<tr>
<td>11. The future</td>
<td>5.00</td>
</tr>
</tbody>
</table>
TEXT and MATERIALS required to be PURCHASED or ACCESSED:

ALL textbooks and materials are available for purchase from USQ BOOKSHOP (unless otherwise stated). Orders may be placed via secure internet, free fax 1800642453, phone 07 46312742 (within Australia), or mail. Overseas students should fax +61 7 46311743, or phone +61 7 46312742. For costs, further details, and internet ordering, use the 'Textbook Search' facility at http://bookshop.usq.edu.au click 'Semester', then enter your 'Course Code' (no spaces).

MKT1003 study package available from the USQ Bookshop.


(revised edition)


REFERENCE MATERIALS:

Reference materials are materials that, if accessed by students, may improve their knowledge and understanding of the material in the course and enrich their learning experience.


Bureau of Tourism Research Occasional paper series, Bureau of Tourism Research, Canberra.


Jenkins, CL & Go, FM (eds) 1997, Tourism and economic development in Asia and Australasia, Pinter, London.


**STUDENT WORKLOAD REQUIREMENTS:**

<table>
<thead>
<tr>
<th>ACTIVITY</th>
<th>HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessment</td>
<td>50.00</td>
</tr>
<tr>
<td>Directed Study</td>
<td>70.00</td>
</tr>
<tr>
<td>Private Study</td>
<td>50.00</td>
</tr>
</tbody>
</table>

**ASSESSMENT DETAILS**

<table>
<thead>
<tr>
<th>Description</th>
<th>Marks out of</th>
<th>Wtg(%)</th>
<th>Due date</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASST 1 - 1500 WD ESSAY</td>
<td>20.00</td>
<td>20.00</td>
<td>01 Apr 2004</td>
</tr>
<tr>
<td>ASST 2 - 3000 WD RESEARCH PROJ</td>
<td>30.00</td>
<td>30.00</td>
<td>20 May 2004</td>
</tr>
<tr>
<td>2 HOUR EXAMINATION</td>
<td>50.00</td>
<td>50.00</td>
<td>END S1</td>
</tr>
</tbody>
</table>

(see note 1)

**NOTES:**

1. The examination is scheduled to be held in the end-of-semester examination period. Students will be advised of the official examination date after the timetable has been finalised.

**IMPORTANT ASSESSMENT INFORMATION**

1. Attendance requirements:
   It is the students' responsibility to attend and participate appropriately in all activities (such as lectures, tutorials, laboratories and practical work) scheduled for them, and to study all material provided to them or required to be accessed by them to maximise their chance of meeting the objectives of the course and to be informed of course-related activities and administration. If you are an international student in Australia you are advised to attend all classes at your campus. Failure to attend may infringe the conditions of your student visa.

2. Requirements for students to complete each assessment item satisfactorily:
To complete the assignments satisfactorily, students must obtain at least 50% of the marks available for the assignments in aggregate. To complete the examination satisfactorily, students must obtain at least 50% of the marks available for the examination.

3 Penalties for late submission of required work:
If students submit assignments after the due date without prior approval then a penalty of 20% of the total marks available for the assignment will apply for each working day late.

4 Requirements for student to be awarded a passing grade in the course:
To be assured of receiving a passing grade a student must attempt all of the summative assessment items, achieve an aggregated mark of at least 50% in the total marks allocated for the assignments, achieve at least 50% in the examination, and at least 50% of the available weighted marks for the summative assessment items.

5 Method used to combine assessment results to attain final grade:
The final grades for students will be assigned on the basis of the weighted aggregate of the marks (or grades) obtained for each of the summative assessment items in the course.

6 Examination information:
This is a closed examination. Candidates are allowed to bring only writing and drawing instruments into the examination.

7 Examination period when Deferred/Supplementary examinations will be held:
Any Deferred or Supplementary examinations for this course will be held during the next examination period.

8 University Regulations:
Students should read USQ Regulations 5.1 Definitions, 5.6. Assessment, and 5.10 Academic Misconduct for further information and to avoid actions which might contravene University Regulations. These regulations can be found at the URL http://www.usq.edu.au/corporateservices/calendar/part5.htm. Students should also read the Faculty of Business Guide to Policies and Procedures of the Faculty which can be found at the URL http://www.usq.edu.au/handbook/2004/bus.html.

ASSESSMENT NOTES

9 Assignments: (i) The due date for an assignment is the date by which a student must despatch the assignment to the USQ. The onus is on the student to provide proof of the despatch date, if requested by the Examiner. (ii) Students must retain a copy of each item submitted for assessment. This must be produced within 24 hours if required by the Examiner. (iii) The Examiner may grant an extension of the due date of an assignment in extenuating circumstances. Students may apply for an assignment extension either by contacting the Examiner before the due date or by including application with the submitted assignment after the due date. Such applications should be in writing and include supporting documentary evidence. The authority for granting extensions rests with the relevant Examiner. The extension policy for this course tries to be fair to all students who organise their work and family commitments to submit their assignments by the due date, and those few students who cannot do so through unforeseen and uncontrollable
circumstances. If an assignment is late, up to one week's extension may be granted
if a signed statement with supporting documentation is sent with the assignment
proving that an unforeseen and an uncontrollable extenuating circumstance caused
the delay, for example, unusual and unpredictable work or family commitments.
If this statement and documentation does not show that unforeseen and
uncontrollable extenuating circumstance were present for the days claimed, then
the normal reduction in marks for a late assignment of 20% per day, will apply.
Extensions beyond one week will not be allowed unless express permission is
obtained from the Examiner before the date that the assignment is due. (iv)
Extensions beyond one week are extremely rare because model answers may start
to be distributed to students after one week. The Examiner shall consider all
documentary evidence (including statement from a doctor, employer, counsellor
or independent member of the commcourse as appropriate) accompanying an
application for extension and decide on the outcome. In the case of an application
for extension for medical reasons, the documentation should include a statement
from a doctor stating: the date the medical condition began or changed; how the
condition affected the student's ability to study; when it became apparent that the
student could not submit the assignment. In the case of an application for extension
for family/personal reasons, the documentation should include a statement from a
doctor, counsellor or independent member of the commcoursey stating: the date
the student's personal circumstances began or changed; how the circumstances
affected the student's ability to complete the assignment; when it became apparent
that the student could not complete the assignment. In the case of an application
for extension for employment-related reasons, the documentation should include
a statement from the student's employer stating: the date the student's employment
began or the conditions of employment changed; how this prevents the student
from completing the assignment.

10 Course Weightings: Course weightings of topics should not be interpreted as
applying to the number of marks allocated to questions testing those topics in an
examination paper.

11 Word Count for Assignments: Students must put the 'word count' for their
assignment on the front page of the assignment. The word count is the number of
words in the body of the assignment report and does not include the title, executive
summary, list of references or appendices. To grade an assignment a marker does
not need to read more words than the word limit of the assignment.

12 Text Books: It is the responsibility of the student to acquire a copy of the textbook
as soon as their enrolment in the course has been confirmed. Extensions will not
be granted on the basis of the student not having a copy of the text, if the text is
available from the USQ Bookshop.